



# NEIGHBORHOOD SERVICES ACCOMPLISHMENTS FY 23



Submitted at Meeting  
Date: 12/06/2023 Item: 56  
By Staff



# HEALTH & WELLNESS



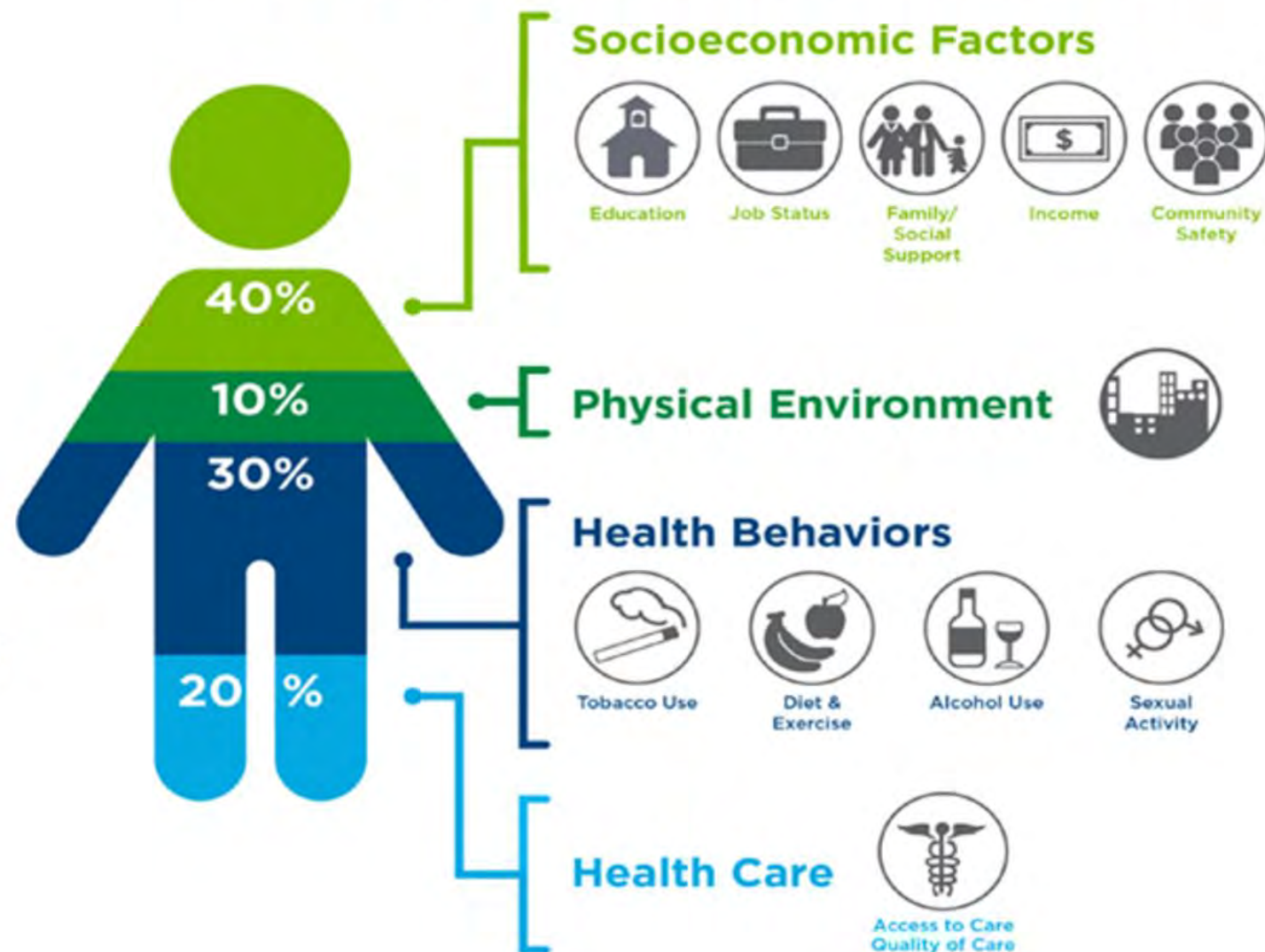




# HEALTH & WELLNESS

- Address the Social Determinants Of Health (SDOH) factors
- Increase access to quality health care in underserved areas of the city

## WHAT GOES INTO YOUR HEALTH?





# HEALTH & WELLNESS CENTERS

## ► **OPEN AND OPERATING**

- Wardell H&W Center – Bonanza Road. & Mojave Road
  - Southern Nevada Health District
- Main Street H&W Center – Main Street. & Foremaster Lane
  - Nevada Health Centers

## ► **DESIGN PHASE**

- Jackson H&W Center – Jackson Avenue (Historic West LV)
- Bonanza H&W Center – Bonanza Road & Lamb Boulevard
- The Center expansion – Maryland Parkway & Lewis Avenue





# SYSTEM OF CARE INITIATIVE

- ▶ **PARTNERING WITH CONSILIENCE GROUP**
- ▶ **HEALTHCARE FOR THE HOMELESS POPULATION**
- ▶ **WORKING WITH COMMUNITY PARTNERS**
  - Physical and Mental Health Providers
  - Hospitals
  - Law Enforcement, Fire & Rescue, and Courts
  - Nonprofit Partners
  - Managed Care Organizations



# SDOH SUPPORT & REFERRALS

## ► VETERANS AND SENIOR ADVOCATE PROGRAM

- Based in community (Senior and Community Centers, Libraries, etc.)
- Help seniors and veterans receive and understand their benefits
- Connect with appropriate community resources

## ► CASE MANAGEMENT FOLLOW - UP

- SHIFT Program
- Code Enforcement
- City Council, CMO, and City Department Referrals







# COMMUNITY HEALTH & WELLNESS EVENTS

- ▶ **MEN'S HEALTH CONFERENCE (2022 & 2023)**
- ▶ **ROOTED N FLO YOGA & WELLNESS FESTIVAL**
- ▶ **MATERNAL MENTAL HEALTH SYMPOSIUM**
- ▶ **SUICIDE SURVIVORS DAY**
- ▶ **BLACK COOPERATIVE AGENDA CONFERENCE**



# HOMELESS SERVICES INITIATIVES







# PREVENTION

► This program is designed to assist residents who are at risk of homelessness to quickly regain stability and maintain housing.

► It seeks to prevent individuals and families from moving into an emergency shelter or a place not meant for human habitation.

## ELIGIBILITY

- Individuals & Families
- At Risk of Homelessness
- Limited Financial Resources
- 30% Area Median Income

## SERVICES

- Short-Term & Medium Term Rental Assistance
- Utility Assistance
- Rental Arrears
- Utility Arrears



# FY2022



**APPLICATIONS**

**290**

Requests received  
for FY2022 & 2023



**HOUSEHOLDS  
ASSISTED**

**228**

Families that  
received assistance  
for FY2022 & 2023



**HOUSEHOLD  
COMPOSITION**

**1-7+**

In FY2022 & 2023,  
family size ranged  
from 1-7+ persons

# FY2023

**140**

**APPLICATIONS**



**111**

**HOUSEHOLDS  
ASSISTED**



**1-7+**

**HOUSEHOLD  
COMPOSITION**







# RELOCATION

This program is designed to provide emergency moving assistance to participants exiting a City of Las Vegas Housing Program

## SERVICES

- Rental Applications Fees
- Security Deposits
- Utility Deposits
- Moving Expenses

## ELIGIBILITY

- Individuals & Families
- Experiencing Homelessness
- Limited Financial Resources
- 80% Area Median Income
- Guests of the Courtyard

## PERSONS ASSISTED

<b>FY2022</b>	<b>42</b>	Unduplicated Clients
<b>FY2023</b>	<b>120</b>	Unduplicated Clients



# NON-CONGREGATE SHELTER

- ▶ This program is designed to rapidly exit individuals and families who've entered the homeless services system within 60 days or less.
- ▶ Individuals and families are relocated from the Courtyard to private units and rooms as temporary shelter.
- ▶ Guests receive case management encompassing mainstream benefits enrollment, housing transition counseling, landlord negotiation, coordination of move-in assistance, and referrals to community health and service supports.

## ELIGIBILITY

- Individuals & Families
- Experiencing Homelessness
- Limited Financial Resources
- 80% Area Median Income

## SERVICES

- Case Management
- Coordination of Supportive Services
- Rental Assistance
- Utility Assistance
- Basic Need Supplies





## FAMILIES EXPERIENCING HOMELESSNESS

In FY2022, on average **3** families stayed at the Courtyard every night

In FY2023, on average **12** families stay at the Courtyard overnight

## HOUSEHOLDS ASSISTED

In FY2022, **61** families were moved into non-congregate shelter

In FY2023, **44** families have moved into non-congregate shelter

## LENGTH OF STAY

In FY2022, on average families stayed **171** days in non-congregate shelter

In FY2023, on average families are staying **147** days in non-congregate shelter



# FLEXIBLE HOUSING

- ▶ This program is designed to connect individuals and families experiencing homeless to contracted housing units.
- ▶ Services are offered to help individuals and families living on the streets or in emergency shelters solve the practical and immediate challenges to obtaining permanent housing
- ▶ The objective is to reduce the amount of time spent experience homelessness, avoiding a near-term return to homelessness, and linking individuals to community resources that enable them to achieve housing stability in the long-term.

## ELIGIBILITY

- Individuals & Families
- Experiencing Homelessness
- Limited Financial Resources
- 80% Area Median Income
- Guests of the Courtyard

## SERVICES

- Case Management
- Coordination of Supportive Services
- Rental Assistance
- Utility Assistance
- Basic Need Supplies





HOUSEHOLDS ASSISTED	HOUSEHOLD COMPOSITION	STABLE HOUSING
In FY2022, <b>69</b> families received assistance	In FY2022, family size ranged from <b>1-7+</b> persons	In FY2022, <b>65%</b> were positive exits
In FY2023, <b>29</b> families have received assistance	In FY2023, family size ranged from <b>1-7+</b> persons	In FY2023, <b>55%</b> have been positive exits



**THANK  
YOU**